



## OFFICE FURNITURE RESOURCES LIFETIME 100% SATISFACTION GUARANTEE

*We stand behind our furniture and guarantee your satisfaction!*

**New furniture:** The manufacturer's warranty applies to new office furniture purchased from Office Furniture Resources. Proof of purchase from OFR is required.

**Pre-owned and Refurbished Furniture\*:** If your pre-owned or refurbished furniture purchased from Office Furniture Resources fails under normal use, during its lifetime, we will repair or replace it. Proof of purchase from OFR is required, exclusions apply.

**Exclusions:**

- Normal wear and tear
- 24 hour use
- Fabric
- Abuse, misuse or accident
- Installation or modification by others
- Damage in transit
- Normal variations in color, finish or grain
- Used & Refurbished Chair pneumatics and powered adjustable height desk components are covered for 1 year from date of purchase.

\*Pre-owned office furniture is in good condition, but not perfect. Minor imperfections and blemishes are to be expected. OFR's Lifetime Satisfaction Guarantee covers functionality; we strive to provide pre-owned and refurbished furniture that performs well, looks good and saves you money.

Office Furniture Resources, Inc. shall not be liable for consequential or incidental damages arising from any product defect. OFR shall not be liable for damage incurred during misuse, transport or reconfiguration after initial installation.

Office Furniture Resources, Inc retains the right to inspect final installation of product and to make right through repair or replacement. Repair includes all labor and parts to repair. Replacement is of the same make/model of chair, in the same finishes.

Pick up and delivery for repair and/or replacement, during regular hours, from dock to dock, is not included.

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